

**Office of the Select Board  
Office of the Town Manager**

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**Town of Ayer| Ayer Town Hall| 1 Main Street| Ayer, MA 01432|978-772-8220| [www.ayer.ma.us](http://www.ayer.ma.us)**

July 15, 2025

**Re: Support for UMass Memorial Health's Nashoba Satellite Emergency Facility (SEF)**

To Whom it May Concern,

This letter is written in strong support of UMass Memorial Health for the establishment of the Nashoba Satellite Emergency Facility (SEF) in the Town of Groton, Massachusetts. This project represents a crucial step toward reinstating dedicated emergency medical services in the Nashoba Valley region, which suffered a significant setback following the abrupt closure of the Nashoba Valley Medical Center in August 2024.

The absence of local emergency health services since this closure has placed significant burdens on our community and the Nashoba Valley region, especially impacting our local emergency management and response systems. The necessity for patients to be transported over longer distances to receive essential care has not only elongated crucial response times but has also strained the resources – both human and financial – of our emergency service providers.

The initiation of the Nashoba SEF is an important first step for the Nashoba Valley region to enhance the safety and well-being of residents by drastically reducing travel time for emergency cases and bolstering our region's capacity to respond to medical crises timely. This initiative will help alleviate the patient case load at neighboring facilities; reduce emergency patient transport times; and serve as a healthcare resource for our region.

This project is an essential investment in our community's health infrastructure and will have far-reaching positive impacts. UMass Memorial Health is to be commended for making this important health care investment in the Nashoba Valley region. Should you have any questions or require further discussion on this matter, please feel free to contact me directly at 978-772-8220 x100 or at [tm@ayer.ma.us](mailto:tm@ayer.ma.us).

Thank you for your time and consideration of this important project and investment in the future of health care for the Nashoba Valley region.

Sincerely,

Robert A. Pontbriand  
Town Manager

Cc: Ayer Select Board